

Submitting Claims

Any device, any time.



Submitting your claims online or through the EBC Mobile app helps you better manage your claims at home or on the go. If you don't have an account set up, you can create your account online or on EBC Mobile by selecting *Create Account* on the login screen.

Submitting Claims Online



To submit your claims online, complete the following steps.

1. Visit www.ebcflex.com and log in as a participant.
2. Select *Submit a New Claim* in the *Submit* section of the main menu.
3. Attach the required documentation to your claim.
4. Review and submit your claim information and documentation.

Submitting Claims with EBC Mobile App



To submit your claims through EBC Mobile, complete the following steps.

1. Log in to your EBC Mobile account.
Note: If you don't have the EBC Mobile app, you can download it from the [App Store](#) or [Google Play](#).
2. Select *Claim* at the bottom of your screen and follow the prompts.
3. Attach the required documentation to your claim.
4. Review and submit your claim information and documentation.

